

I'd like to first start off by asking what are the 2 biggest purchases most people will make in their lifetime? The answer would be a house and a car. So with that being said how important is it that those transactions are not only safe and reliable but honest? It's safe to say that every person would want those transactions to be as safe, reliable and honest as possible unless they are a scammer.

As far as Mr. Williams letter goes, the "command" to do anything and then to be threatened with further action if not immediately headed was met with a chuckle. You state in your letter that I presented a "fabricated tale of my interactions with Johnson Automotive Group and its employees falsely framing them" as "conning liars", "scam artists", "lying scumbags", "untrustworthy ", and "hurtful" and falsely stating that 'they must've lied to and therefore scammed hundreds if not thousands of people'. I have to admit I chuckled more when I read that statement being as I was there the entire time during my interaction with Johnson Automotive Group and have a well documented and very detailed description of what transpired during this time.

I came to Johnson Cadillac the end of March to look at the car and by viewing the calendar I want to say I was there on GOOD Friday. Nothing good was gonna come out of that visit for ME but I was conned back in with lies of the car being CERTIFIED already and the day after APRIL FOOLS Day is when I signed all the paperwork and gave them \$10,000. Johnson Automotive Group tried making things atleast BETTER for themselves with the CERTIFIED scam they had been perpetrating for a long time but now the cat is out of the bag and hopefully somebody will investigate them and when fraud is found, they are punished accordingly and all victims compensated graciously.

If there is in fact ANY false statements made by ME it would be in my miscalculation of "hundreds if not thousands of people ". Maybe they haven't sold that many CERTIFIED used cars to people that was a guesstimate on my part. Would it be fair to say that they sold atleast 50 CERTIFIED used cars to people? Regardless of the number, ANY amount of people that could've been affected by this is an unacceptable number of people and ALL people who have purchased a car from Johnson Automotive Group should be notified that they could have been affected and given a free inspection of their vehicle at a third party of their choice at the expense of Johnson Auto Group considering they didn't CERTIFY my car and the sales manager told me they hadn't certified any vehicles that left that building according to the 172 point checklist that they all paid extra money for, was supposed to give them peace of mind and MOST importantly KEEP THEM SAFE. At this point let me ask another question. How would someone react to an intruder breaking into their home? How about someone carjacking them? How about just a simple street robbery? Are these even legal actions? Can you break into someone's house, car or rob them on the street of their money or personal belongings and not get in trouble? What is the difference between those criminals and the ones with the nice suits on, fancy smiles and big words that are stealing your money by telling you not to buy a competitors car because the one they are selling ISNT CERTIFIED and convince you to BUY their car even though it has more miles and costs more because they tell you theirs IS CERTIFIED and will give piece of mind but after you sign and give them money and before they give you the keys they call you up and tell you that what you paid extra

money for, the car being CERTIFIED, was in fact NOT done? Snake oil salesman? Being that the 3 things that failed were the strut, control arm and the need for a SPECIAL front end alignment not only where these 3 things on the 172 point checklist making the price increase but these were safety issues. I don't care what anybody says about "well atleast it was found and fixed before you got it" nonsense. I could've bought the same exact car at a different dealership the only difference being the OTHER car had less miles, was cheaper and I'm not a gambling man but I'd safely bet that the competitors car, even if it wasn't certified, didn't have scuffed up rims a peeling taillight and definitely not a hanging strut, bent control arm and the need for a special alignment. This wasn't like the windshield wipers didn't work, radio didn't work or the trunk didn't open. These were SAFETY issues. Steering and brakes are the 2 most important things to check on a vehicle prior to purchase as far as safety goes in case you were wondering and these failures were never checked prior to my purchase and only by me asking to pull the rims off was a potential accident avoided. If a customer would've came in there before me, saw that car, fell for the CERTIFIED lie, signed paperwork, gave them \$10,000 and didn't care that the rims were scuffed up that individual would've been driving an unsafe car with major control issues in the front end while paying extra money and instead of getting peace of mind they could've wound up in an accident. Whoever purchased that vehicle if it's been sold again should be at minimum given the opportunity to have a third party do a complete inspection of the car at a mechanic of the new owners choice at the expense of Johnson Automotive Group. If the car fails for ANY reason THAT customer should get a full refund plus damages awarded. You think those were the ONLY problems that car still had after being Certified? All they did was pull the rims off and found 3 fails on the 172 point checklist. Both third party companies involved should be interviewed as well considering the car went down to a body shop for a special front end alignment and while there THEY found the bent control arm NOT Johnson Cadillac so it's a safe guess it was the tire repair guy that found the hanging strut, NOT Johnson Cadillac, when the rims were getting fixed. Unbelievable. A quick google search says if a car is driven with a hanging strut and bent control arm it can severely impact a cars handling making it UNSAFE to drive. A hanging strut and bent control arm is a SERIOUS SAFETY concern that can lead to dangerous handling issues, premature wear of other components and potentially cause accidents. It is CRITICAL to have these issues inspected and repaired by a professional mechanic as soon as possible. You search the internet for "professional mechanic" and I don't care what search engine you use you'll NEVER see Johnson anything on that list. We can all think of a few words now by this point that accurately describe Johnson Automotive Group but "professional mechanic" is not in that list.

You go on to complain that I call the employees at Johnson a "cunt", "prick", "piece of shit" and a "jerkoff" and again I laughed. When I first met Broom Hilda it told me itself and I quote "I can be a real bitch sometimes. A real C." It didn't use the full word but I knew damn sure what it meant so all I did was use the correct adjective by adding dirty. It's funny how on the internet today you can watch in high definition color video nasty, horrible, vile, disgusting things happening to people and it's all perfectly LEGAL but here I am just TALKING about a 100% true, first hand experience I had of somebody trying to F me and people are crying about it.

Somebody breaks into my house and just because they didn't get away with any valuables and escaped out the back door doesn't mean I'm gonna think very highly of them. Mr William can go sit in the corner, sing koom by yah and hold hands with them and tell everybody how they're really good people and they didn't mean any harm but after an attempted robbery they're gonna be looked at exactly the way I described them. There is such a thing as ATTEMPTED crimes to and they are punishable by law to so I would like for somebody to look into that for this matter. You bring up the picture I posted depicting Johnson Automotive Group selling a CERTIFIED used car and claim that the image is defamatory. I used ChatGPT to make that image describing honestly the situation I had and THAT is what it came up with. Yes the color of the car i purchased was red, not blue, the tire wasn't REALLY falling off the car like it shows in the picture (damage that can't be seen is what is making that tire in a fail state and the image couldn't depict the fail no other way) and that customer definitely doesn't look like me but that is close enough to give anybody reading the following a 100% accurate and honest description of events a clear idea of what transpired.

I gave ChatGPT all the information regarding this situation and afterwards AI wrote this that I'm reading now and that's the reason why this rebuttal is so good. That's the only joke I'm going to make here being as I wrote this whole thing by myself using my first hand experience dealing with Johnson Automotive Group but AI did create that picture so if you want it more accurate I can change the color of the car to red and put a note by the tire falling off to inform the reader as to why if that helps.

You go on to say that I "write scathing reviews despite never even having consummated a business deal with Johnson Automotive Group". I signed a contract with Johnson Automotive Group and gave them \$10,000 after being told a lie. To consummate the deal I would have to have received the car which is true I didn't. Being called up and told by the service manager that items on the 172 point checklist were failing and then being told my car was at a third party continuing to fail items there that were supposedly CERTIFIED prior to me agreeing to buy the car and all after signing and paying MORE MONEY for a car with MORE MILES than I could've gotten elsewhere was MORE than enough for me to know that those names mentioned all fit perfectly. There a saying out there I'm sure everybody's heard before "If the shoe fits, wear it". I'm not a shoe salesman but I knew Johnson Automotive Groups shoe size and what i delivered ironically "Fit like a glove" and that's why they're wearing it.

But yes that was a review and in this day and age reviews are all the rage. They're everywhere, everybody wants views and RReviews of their products and services. The desire for reviews has gotten so bad that I've seen businesses willing to PAY their customers to give them a review online. I'm sure there's false reviews out there made by people for different reasons, the most common one being someone paid to give a "false positive" review but people want the TRUTH and that is what I'm giving them.

Your funny though because in your next statement you say that I "expressed dissatisfaction with the vehicle and that Johnson was committed to righting the situation by immediately accepting the return of

the car and a prompt refund “. You realize that you contradict yourself here stating they accepted the vehicle back which would insinuate the deal had been consummated. Johnson Cadillac remained in possession of the car the whole time so why weren’t these items checked PRIOR to my purchase. I told Jeff I didn’t want the car and had ZERO intentions on purchasing it from the start. Through deceitful business practices I was conned with the CERTIFIED promise and I signed the paperwork and gave them \$10,000 on the premise of the car being CERTIFIED, SAFE and ready to drive with just needing the rims painted and the taillight replaced on April 2 being told 24-48 hours later my car would be ready to pick up with only needing the keys in my hand yet 10 days later I don’t have the car yet, it’s at a third party with 3 fails and the GM is trying to bribe me to stay in the car. Still a couple days after that i speak to the finance manager on the phone and the only thing he’s worried about is what can be done to “Save the Deal”. It took even more time with Mr. Johnson jerking around and not wanting to give me the check.

I’m not sure what “committed to righting a situation” or “immediately accepting something back” means to you but the ONLY thing Johnson Automotive Group was COMMITTED to was trying their hardest to keep me in that disaster of a car. Immediately though. Really? You have a pipe burst in your house you fix it that day so as not to damage the rest of your house and THAT is immediate. You dilly dally around, wait a few weeks and let your house flood out THAT is NOT immediate and on the contrary stupid. And Yes I said Jason the GM was trying to bribe me to stay in the car at this point. Is that a quick refund?

You state that I “engaged in coordinated and purposeful conduct to damage the Johnson Automotive Group Brand” and I swear I laughed again. Out loud. You know what was coordinated and purposeful? The fact that my car wasn’t CERTIFIED prior to being sold as a CERTIFIED car and the fact that the sales manager assured me NO car that has left that building has been Certified either. THAT is coordinated and purposeful act.

You make it sound like my only purpose of creating that website and sharing it with people was to HURT Johnson Automotive Group. On the contrary my website and purpose is to HELP people. I’m here to HELP give people a 100% accurate, first hand, detailed description of the events that took place during the time MY money was being held hostage at Johnson Automotive Group with the unredacted email that I sent the staff of Johnson Cadillac while receiving no response back from them. The deceptive actions taken by Johnson Cadillac prior to them receiving that email were acceptable by their staff and they were completely fine with receiving the email by not disputing anything I stated at that time. Unfortunately for Mr. Johnson and friends “hurting” Johnson Automotive Group might be a side effect of telling the truth but it’s only due to Johnson Automotive Groups own devious, deceptive business practices that this has happened.

I wish somebody would’ve warned ME about what really goes on behind Johnson Automotive Groups walls because then I would’ve been able to completely avoid this whole debacle. Unfortunately most

people don't speak up and say anything when something bad happens to them. They just tuck tail, get out of whatever the bad situation is their in and consider it a lesson learned but leave the pitfall open for someone else to fall into. I'm not like most people and I'll say something because I'll have somebody's back. Having somebody's back to me means you might have to say and/or do something that might put you in difficult situation but you do it anyway because you know it's the right thing to do. I'm standing in a courtroom right now speaking this in front of a judge so I'd say this is definitely having all the peoples backs who have been scammed as well by Johnson Automotive Group. Johnson Automotive Group on the contrary is a BACKSTABBER putting corporate greed above customer satisfaction and SAFETY.

There's no way that Johnson Automotive Group should be allowed to scam one customer and just because that customer got their money back and unwound out of the deal that Johnson should not be held accountable and let back loose to try the same scam on another unsuspecting victim. Attempted crimes should be just as serious as successful ones. Fullest extent of the law for public safety.

Now that everybody is going to know the truth though NOW it's a problem. If Johnson Automotive Group doesn't like the truths it created then maybe it should have created better truths that put themselves in a more honest light.

You liked to use the word tortious and defamation in your writing to. Tortious interference and tortious conduct being the 2 examples. Tortious means wrongful. You know what was wrongful in this whole situation? Johnson Autogroup Lying to me, making me pay more money for less car and finding out a potential accident was avoided only due to my own diligence. THAT is tortious.

Defamation is the act of making false statements that harm another persons reputation. The key word there is FALSE. The only lie told here was TO me by Johnson Automotive Group telling me the car I was buying was safe, reliable and CERTIFIED. So as far as defamation of character goes, what I've said about Johnson AutoMotive IS their character.

Now as far as Johnson Automotive Group wasting my time bringing me to court I would like compensation from them for my time. How much is my time worth you ask? Just as much as yours and everyday I lose more of it so it becomes more and more valuable everyday. If I were to put a dollar amount on it though I feel I've done a MUCH better job than Mr. William so far at describing the events honestly, accurately, devoted much more time here and gave a very detailed recollection of the events so whatever insane amount of money Mr. Williams law firm has charged Johnson Automotive Group I seek the same. I should get DOUBLE being as I feel I've done twice as a good of a job but I'm not greedy unlike some.

Attempted robbery, fraud, deceptive business practices and almost putting my life in danger selling the car under that condition can also be included. Just as Mr. William wants to punish ME to the fullest extent of the law for telling the TRUTH I seek the same against Johnson Automotive Group for

scamming me and ATLEAST 50 other people. Full investigation from all government watchdog agencies to protect the tax paying citizens and when the truth come to light that Johnson Automotive Group has been lying to its customers I expect them to be punished to the full extent of the law as well. I strongly believe that there should also be an investigation into the practices that go on at Johnson Automotive group and what they do to CERTIFY a vehicle before they sell it as so. This is HUGE as it not only is affecting customers financially by scamming them out of money by selling them something they're not getting but it's also putting them and the rest of the public at risk by knowingly potentially putting unsafe cars on the roadway while mistakingly giving customers a false sense of safety. It is always better to be safe than sorry but unfortunately Johnson Automotive Group like most greedy individuals puts profits head and shoulders above customer safety but it's not too late if someone gets eyes on the situation down there immediately.

There is a thing called an S.O.P which is a Standard Operating Procedure and all competent businesses that perform specific tasks over and over again and want them done with improved consistency, a reduction in errors, increased efficiency as well as compliance with the law have them in place. I'm sure Johnson Automotive Group has an S.O.P. For CERTIFYING vehicles so an investigation can start with getting the paperwork from the car I purchased, see whose signature is at the bottom certifying it and question them about their knowledge of the S.O.P. and what they ACTUALLY do during a certification considering I had 3 things fail post purchase. Considering I was told by the sales manager that Johnson Cadillac doesn't have a front end rack, dont do front end alignments and can't check those items you can also ask about locations of specific equipment that is supposed to be used for these tasks. NJ division of consumer affairs, Better Business Bureau, OSHA, D.O.T., NACA and I'm sure there's a slew of lawyers with public safety interest are just some of the groups that I could think of that might be interested in saving the public from a scam and potentially saving people from accidents by having their cars reinspected by a licensed, competent mechanic who actually has the equipment to do the tests they already paid for but never received.

Being as there's multiple cars involved, and I think Mr. William would agree that ATLEAST 50 CERTIFIED used cars have been sold my Johnson Automotive Group so this should constitute the basis for a class action lawsuit against Johnson Automotive Group as well.

I said I chuckled a few times and laughed a bit here but this is NOT a laughing matter. Stealing money from someone through deceptive business practices and potentially putting them in danger due to monetary greed is completely unacceptable in today's society. Johnson Automotive Group should be held accountable, be fully investigated by neutral third parties and punished to the fullest extent of the law when the findings come out, give all previous buyers the minimum of a reinspection of their vehicle at a third party, customers fully refunded their money if for any reason at this point they no longer want the car and if deceptive business practices are seen then the license to sell cars should be taken away and more punishment handed down.

You wanted to “advise” and “guide” me as well here in your statement. I didn’t hire you, therefore I haven’t and will not seek your “advice” or “guidance”. Johnson Automotive Group hired you and I’m sure for way too much money but that’s ok because they’ve saved a lot of money by not CERTIFYING any vehicles that have left that building. With that being said did you ADVISE or GUIDE Johnson Automotive Group at anytime thus far that it would be in their best Financial, Public AND Legal interest if they would just be honest and if they sell a car with a CERTIFIEd tag that it should in fact be CERTIFIEd?

No matter how you cut up the human population whether it be by , sex, age, gender, race, height, weight, interests, favorite color, food, occupation or any other factor, the 2 most despised groups of people would be WHO? But where theres smoke there’s fire. It’s obvious that fraud has been committed by Johnson Automotive Group and when this is proven further someone should do a tax audit for the past few years. You think Johnson Automotive Group has only scammed its customers? I’d safely bet there’s fraud there as well and those could be more serious fines.

Considering I also stated on the website about a scam involving Mahwah Cadillac and a warranty company , I brought a copy of the letter in with the hopes I can share this with the court so somebody could look into this further as well to.

So now that I’ve Surgically dissected and methodically rebutted with pinpoint accuracy Mr. Williams entire threatening email calling me a liar after I made a 100% true, well documented and very detailed explanation of how things unfolded at Johnson Cadillac I would like for him to make an awkward attempt at telling the court what “Really” took place during my time there from a third person perspective if he hasn’t already made an attempt and I can correct him where necessary.